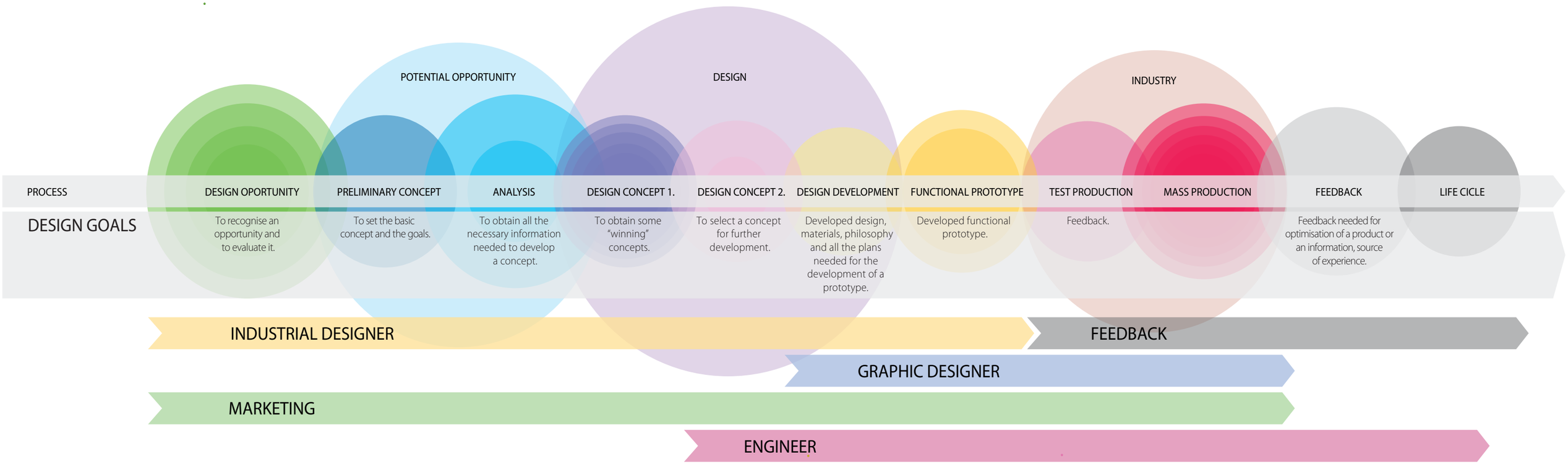DESIGN PROCESS